

QUALITY MANAGEMENT POLICY

Purpose

This Policy ensures that all company activities are performed in a manner that delivers quality products and services, and assures the performance of personnel, infrastructure, equipment, and licences in accordance with ISO9001:2015.

Principles

OMSB continually strives to meet stakeholders' expectations through effective quality management systems and innovative improvements.

This Policy demonstrates OMSB's value of "Reliability" and informs the Quality suite of the Integrated Management System, including:

- Planning, Objectives & Targets
- Audits & Inspections; Monitoring & Review
- Corrective & Preventative Actions
- Change Management
- Legal Compliance
- Supplier & Contractor Management
- Document Control & Records Management
- Maintenance Management

OMSB will comply with all applicable laws, regulations and standards relating to quality and assurance.

OMSB is committed to:

- providing and maintaining an effective quality management system underpinned by innovation
- identifying hazards to quality outcomes and reducing risks as low as reasonably practicable
- consulting with workers on change
- defining management commitment and accountability for business objectives and targets
- empowering and motivating workers to engage in accredited systems of work
- training workers in the competencies required to deliver safe and reliable products and services
- monitoring and evaluating the efficacy of our systems, and the inputs from suppliers and contractors
- reviewing performance against measurable quality objectives to facilitate continuous improvement; and
- meaningful engagement with stakeholders regarding quality and service requirements.

Delivering quality products and reliable services to clients and the community in which we operate is fundamental to achieving OMSB's vision to be the port service provider of choice for complex marine logistics projects.



Andrew Natta
Managing Director, OMSB
08 November 2023



Andre Veder
Chief Operating Officer, OMSB
08 November 2023